

HOW TO READ YOUR UTILITY STATEMENT

- A** Your account information including Account Number, Service Address and Statement Date are clearly displayed in the top right corner of the statement.
- B** The Previous Balance, due immediately, is the amount that was due on the previous month's bill. This section also displays your latest payment and any outstanding charges due on the account listed as Past Due Forward.
- C** This area is used to display important information each month.
- D** Individual charges are displayed here. Each type of service is subtotaled.
- E** Track your current electric and water consumption with convenient graphs. Compare your current usage to your usage last year and set conservation goals.
- F** This is the Total Amount Due, including any past due charges carried over from previous billing cycles.
- G** Detach this pay stub and return with your payment. On this pay stub, you will find your Account Number, Service Address, Statement Date, the Due Date and the Total Due. If the amount you are paying is different than the amount due, please write the payment amount in the Amount Enclosed space. Checks should be made payable to Evansville Water & Light, and should always include your account number. Please do not staple, tape or fold your check or pay stub.
- H** Be sure to check the back of the billing statement for more usage details and other important information.



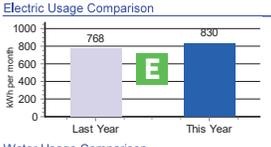
31 S Madison St., PO Box 529, Evansville, WI 53536
608-882-2266 | www.ci.evansville.wi.gov
W & L Repair and Emergency: 608-882-2288
of Public Power Community Est. 1901

STATEMENT

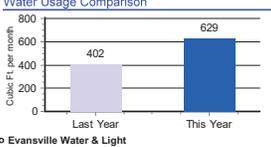
Account Number: [A]
Customer: [A]
Service Address: [A]
Statement Date: [A]
Service Period: [A]
Bill Type: [A]

STATEMENT ACTIVITY	RATE	USAGE	CHARGES
PREVIOUS BALANCE			157.14
PAYMENT 03/16/2021			-157.14
BALANCE FORWARD	[B]		0.00
ELECTRIC SERVICE:			
Customer Charge RG-1			7.45
Kilowatt-Hour Charge	0.114100	830	94.70
Power Cost Adjust.	-0.017100		-14.19
Commitment to Community			0.96
TOTAL ELECTRIC CHARGES			89.92
WATER SERVICE:			
Customer Charge W-75			13.50
First 1,250 cu ft of Usage	0.047100	629	29.63
Public Fire Protection			12.65
TOTAL WATER CHARGES			55.78
SEWER SERVICE:			
Customer Charge S-75			15.70
Consumption Charge	0.056500	629	35.54
TOTAL SEWER CHARGES			51.24
CURRENT CHARGES			195.94
TOTAL AMOUNT DUE	[F]		195.94

Electric Usage Comparison



Water Usage Comparison



Detach and return this portion. Make checks payable to Evansville Water & Light

Evansville Water & Light
31 S. Madison Street, PO Box 529, Evansville, WI 53536
(608) 882-2266
www.ci.evansville.wi.gov

Account Number: [G]
Service Address: [G]
Statement Date: [G]

CURRENT CHARGES: \$195.94

DUE DATE: 04/28/2021 TOTAL DUE: \$195.94

TOTAL DUE AFTER DUE DATE: \$197.90

AMOUNT ENCLOSED: [G]

EVANSVILLE WATER & LIGHT
31 S MADISON STREET, PO BOX 529
EVANSVILLE, WI 53536-5080

HOW TO READ YOUR UTILITY STATEMENT (CONTINUED)



I Meter information is found in this section. If you see a meter with the same meter number, this means you have a new AMI meter. These meters measure on and off peak usage. This information could help determine if you would benefit from being on the Nights & Weekends rate.

J Electric and water usage based on monthly meter readings is shown here.

K These two boxes display billing messages from Evansville Water & Light. Be sure to check here for energy conservation tips, safety information, dates and other useful information.

L In this section you will find terminology definitions and bill payment information.

Current Meter Information

METER	SERVICE	READ DATES		BILLING DAYS	READ TYPE	METER READINGS		MULTIPLIER	USAGE	UNITS
		PREVIOUS	PRESENT			PREVIOUS	PRESENT			
1002001987	ELECTRIC	02/26/2021	03/31/2021	33	MR	17419	17769	1	350	kWh
1002001987	ELECTRIC	02/26/2021	03/31/2021	33	MR	24536	25016	1	480	kWh
1084952101	WATER	02/26/2021	03/31/2021	33	MR	12188	12817	1	629	cu ft

Meter Reading Codes: MR = Meter Reading, CE = Computer Estimate, ME = Manual Estimate, RR = Reread

Your Electric Usage

Your Water Usage

CONTACT INFORMATION
Office: Mon-Fri 7:30 a.m. to 4:00 p.m. at 608-882-2266
Repair: Mon-Fri 7:00 a.m. to 3:30 p.m. at 608-882-2288
W & L Repair and Emergency: 608-882-2288

Diggers Hotline: 1-800-242-8511 or simply 811

DUE DATE
Bills are issued on the 8th day of every month. Late charges shall be applied no sooner than 20 days after the date of issuance of the bill

THE POWER COST ADJUSTMENT
This adjustment reflects the variance in the cost of purchased power from the amount included for these costs in our basic electric rate.

METER READING
Meters are read monthly. If the utility is unable to read the meter, usage will be estimated based on historical usage and will be identified with an "ER" following the applicable usage as listed in the Current Meter Information section above. If you have questions concerning estimated reads, please contact our office.

BILL PAYMENT OPTIONS
By Mail or In Person At: Evansville Water & Light, 31 S Madison St, PO Box 529, Evansville WI 53536-0076
In Person At: Drop Box in Front of City Hall

PAYMENT SERVICE NETWORK (PSN)
\$299 fee if paying by phone (1-877-885-7968).
Pay by checking/savings/credit card * Checking/Savings are free
*Credit/Debit include a 3.0% fee. An additional fee of .50 is applied for payments below \$100

PRE-AUTHORIZED PAYMENT (ACH)
Save time and money by enrolling in our free ACH payment plan. On the due date shown on your statement, the amount due will automatically be deducted from your checking or savings account.

BUDGET PLAN
Contact our office if you would like to set up a monthly budget plan.

L Shared strength through WPPI Energy

**QUESTIONS ABOUT YOUR NEW BILL?
CALL (608) 882-2266**



www.evansvillewi.gov • (608) 882-2266

At Evansville Water & Light, we join forces with other local, not-for-profit utilities through WPPI Energy to share resources and lower costs.